

XWEB EVO

New software version 5.7.0

PN 07/21 October



Dear Customer,

with the aim of continuously improving our products and focusing on market needs, we are pleased to inform you that the new software version 5.7.0 is available for the XWEB EVO family.

The update, besides of functional improvements, enhances the IT security of XWEB EVO, as a result of the issues being addressed by the security updates. Our recommendation is to download and install this update as soon as possible.

1. Improvements

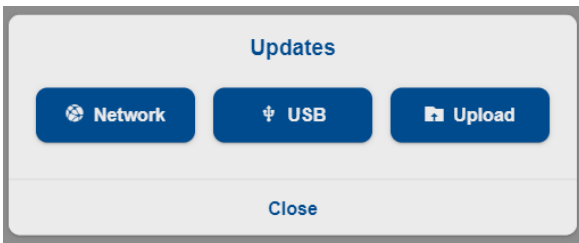
- Decreasing the minimum length of the SMS mobile numbers;
- Visualization of the relay status in the XWEB5000 EVO System relay LED;
- Strengthening of the IT security concerning the prevention and detection of unauthorized accesses.

NOTE: we do not have any evidence to suggest that any of your data was exposed or that any security incident occurred as a result of the issues being addressed by the security updates.

2. Availability and orders

From November 2021 all XWEB EVO will be delivered with the new software version 5.7.0.

Software updates will be available through the XWEB menu *System/Update/Updates/Network* (if XWEB is properly connected to internet)



or through Emerson website <https://webapps.emerson.com/Dixell/Pages/SystemSoftwareUpdate>

Note: the files for the update usually have a .ZIP extension; don't extract the files to upload them to the system.

The software update is for all XWEB EVO models and can be applied to machines that are already installed and configured:

- for XWEB300D/500D/500 EVO it will be applied on any software version;
- for XWEB3000/5000 EVO it must be applied on an equal or successive version of the 4.0.5 version. After the update installation, XWEB EVO can optimize the memorized data; during this optimization XWEB EVO is working properly. The optimization can take several minutes, don't switch off the system during this operation.

After the update from a previous version to the 4.3 version, it can be necessary to check and update the aesthetic of layout desktops.

Please contact our Customer Service department if you need assistance downloading and installing the update or if you need any further information.